

Carling Cup Holders Tottenham Hotspur Continue Winning Streak with Select Software!

With Tottenham Hotspur being such a celebrated name, Select Software is proud at being chosen for their HR needs

In the world of football the name **Tottenham Hotspur** ranks amongst the most well known in the world. Over the years Tottenham Hotspur have drawn huge crowds and massive support from their loyal band of followers, providing everyone with exciting entertainment throughout the football seasons.

When the club's staff numbers increased significantly in the space of a year, **Ann Vetere, the HR Manager**, determined that they needed a computerised system to hold all their HR data as their manual systems had become too unwieldy. "The large increase in employees was a major factor in the decision to purchase a system," says Ann. "We wanted to keep track of all our HR information and not have to trawl through our files."

Philip Rose, the IT Manager, headed up the project initially, culminating in the purchase of Select HR Insight and Clearvision - the HR database and self service solution from Select Software.

"As Tottenham is not a huge organisation our budget for this project was modest. However, we needed fairly complex functionality and the ability to customise some key areas, so an off-the-shelf solution was not an option," explains Philip. "The Select software also has an established integration path to our payroll system, excellent functionality and a self service capability which made it an obvious choice for us."

Ann Vetere has also been very pleased with Select HR. "I deal mainly with all the paperwork," she says.

"Before I had Select HR Insight, I used Excel and Word for all my administration and found it very time consuming and not always up to date. Sick notes and holiday requests were all on paper! Now both types of notifications are online and always up to date which is better for everyone."



"The customisation that Select Software completed to the holiday calendar enables Tottenham Hotspur home and away match fixtures to be entered by HR and made visible to users by different colours," Philip clarifies. "Managers and staff can now view and make absence requests in Clearvision against time off related to our core activity matches and make decisions accordingly."

Tottenham Hotspur senior staff also enter their monthly car mileage figures online in Clearvision so that the Fleet Manager can generate monthly reports on car mileage using the data stored on Select HR Insight.

With news of their latest success in the Carling Cup still hot off the press, Tottenham Hotspur are obviously doing extremely well –it's good to know that their success on the pitch is mirrored behind the scenes too with their HR software!



"From an IT perspective it has been very empowering. It's great to have the information without having to ask HR!"

"The system is very easy to support and almost looks after itself."

Philip Rose— IT

"It is so easy to generate sickness absence each month for payroll! We can also report on staff holiday remaining which we can run off typically six monthly or yearly."

Ann Vetere—HR

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